

THE IMPLICATIONS OF USING CHATBOTS IN ARTIFICIAL INTELLIGENCE (AI) ON ISLAMIC RULINGS

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ABSTRACT

In recent years, chatbots have emerged as a popular tool that offers instant assistance to people. Chatbots are computer programs designed to simulate human conversation, which can provide information and respond to user queries. The main problem of this research is to identify whether chatbots can be used or not in finding or searching information on Islamic Rulings through certain apps like ChatGPT and others. There are three objectives of this study, which to describe the meaning of chatbots in Artificial Intelligence and its implications, to analyze the effects of using chatbots in finding Islamic Rulings, and to propose a guideline in using chatbots in result of searching information about Islamic Rulings. The suitable method for this research is qualitative method because this method can be use to find all data related to the implications of chatbot in Artificial Intelligence (AI) to Islamic Rulings. All of the data can be found through articles, journals and previous research papers by other researcher as references. Chatbots in AI play vital roles in human's life as it can help humans to develop their life in helping humans to solve their task faster and effective. From the research, everyone can get the information about how the apps of chatbots can be used to find about Islamic Rulings, the impact of using chatbots to human in their daily life and propose a guideline in finding Islamic Rulings through the chatbots. In general, chatbots in Artificial Intelligence (AI) can help human to complete their work efficiently. On the other side, chatbots also can be dangerous as it may lead to negative impact for human. Hence, it is depending on how humans can take the opportunity in using chatbots, either it can help in a positive way or in the other way.

Introduction

In recent years, chatbots have emerged as a popular tool that offers instant assistance to people. Chatbots are computer programs designed to simulate human conversation, which can provide information and respond to user queries. In the context of Islamic rulings, chatbots may be used to guide Muslims on various religious matters. However, there is a need to determine the effects on Islamic rulings, particularly in terms of their implications for religious guidance. The central problem of this study is the implications of using chatbots in AI in finding Islamic Rulings, which is *hukum* or *fatwa*. In this research, qualitative research will be used through the journal articles collected, which will help to gain more data and information about this topic. The focus of this research is library-based. The key resource of library-based comes from journal articles from the expert in the field of Artificial Intelligence. Theoretically, it will expand knowledge on the implications of chatbots on Islamic rulings.

The significance of this research is affecting the result of finding information about Islamic rulings which are used by individuals nowadays. However, the most important thing is, all the information and data related to Islamic rulings obtained from the apps of chatbots must come from right sources to avoid wrong and misleading information. The sources must be obtained from websites, journals or articles of religious scholars or experts qualified in Islamic rulings, like the website of mufti and others. It is whether the information obtained are accurate and come from right sources or not because chatbots only provide and collect data from all sources from the Internet without the confirmation whether they are from right and legal sources or not.

The main problem of this research study is to identify whether chatbots can be used or not in finding or searching information and data about Islamic rulings through certain apps like ChatGPT, Chat AI, Nova and other apps. Nowadays, the usage of Internet and modern technology such as AI become a common thing and habit of all humans in this world. The purpose of this research is to identify the implications of using chatbots app in AI to find all related data and information about Islamic Rulings, whether it is applicable or not in Muslim's life and whether all the data obtained are accurate or not. From other perspective about the usage of chatbots in Islamic rulings, everyone who needs to seek help through apps of chatbots about Islamic rulings have to be cautious and make sure the validity and the accuracy of the sources before referring and applying the Islamic rulings.

Discussions And Findings

The research proposal aims to investigate the effects and implications of chatbots on Islamic rulings. The study will explore how the introduction of chatbots in Islamic institutions has affected the application and interpretation of Islamic laws. The study will also examine the challenges and opportunities presented by the use of chatbots in the Islamic context. The study will assess the accuracy and consistency of the Islamic rulings provided by chatbots compared to those offered by human experts. The study will also provide insights into the attitudes and perceptions of users towards chatbots and their role in Islamic guidance. It will highlight the benefits and limitations associated with the use of chatbots in religious guidance.

Due to the wide-ranging impacts, the benefits and risks from AI have initiated cooperation between policy makers, industry and business leaders to be equally involved in developing types of policies to regulate the use of AI technology and systems (Goldsmith, 2018). From other perspective about the usage of chatbots in Islamic rulings, everyone who needs to seek help through apps of chatbots about Islamic rulings have to be cautious and make sure the validity of the sources before refer and apply the Islamic rulings. Nowadays, the use of chatbots became worldwide and cannot be denied about its benefits to the society, but it is limited to certain scope and cannot be used for searching all types of information and data. It is important to use the benefits of chatbots in a good way and not in a bad way in order to prevent misleading and wrong information, which can lead to chaos.

There are various kinds of use of the AI, mostly in technologies nowadays such as smartphones, drones, robots, and others. The development of Artificial Intelligence leaves such a good and positive impact, either to individuals, society and even to the country (Casali & Vyas, 2021). In other way, the significant of Artificial Intelligence could be in negative way and can lead to wrong way or path, which can destroy the positive side of it (Bailey, 2019). In general, Artificial Intelligence can contribute to positive impacts

for all side, but it also can lead to negative impact if it is does not follow certain rules stated by the creator of the apps.

The focus of AI is one system existed to show how the intelligent machines work and act like human in reality. AI is one of the technologies that give permission to the machine to act in intelligence ways and reach the capabilities of sense, also act like an individual person (Abdulahafis, 2017). AI can perform their task like humans in daily life. It also can-do various type of tasks, even if it is repetitive tasks, as AI were created to help human in tasks they are doing. It also believed that Artificial Intelligence could help to minimize the error during every time of works, unlike for the human (Thomas, 2018).

AI plays important role in human's life. This technology become more better and improve day by day which it can help people in various types of sectors, including academic, work and others. Artificial Intelligence also involved in chatbots, which this technology will help every people who need help and assist them to get better explanation about certain topics, also help students to improve their effort in their work or assignment. On the other side, chatbots in AI also have some negative impact, especially for students. It is because students can completely cheat on their assignments by using the help from chatbots. This situation will lead to trouble and problems for the students, as they manage to complete their assignment but does not understand the details contained in their work.

This research intends to explore the implications of using chatbots to Islamic rulings. Despite my disagreement with the idea of utilizing chatbots in Islamic law, but if the Islamic rulings come from legal sources and can be trusted, it will leave positive impact for Muslim. It must ground on *Maqasid Shar'iah* that serves to protect and preserve mankind's faith, life, intellect, progeny, and property. It is proposed that *Maqasid Shar'iah* use as a checklist that can be utilize in tackling Artificial Intelligence related issues (Ibrahim, 2018). Generally, chatbots provide sources of information and details of every question asked but if it is related to Islamic Rulings, every source must be check first as it may lead to mislead information from wrong sources or websites that could be dangerous for every Muslim.

One tool that the makers of these apps developed to facilitate two-way dialogue or communication between people and artificial agents is called a chatbot (Muller, 2016). This is an interesting way for humans to conduct a conversation with the agent of AI through the chatbot apps (K.Ramesh, 2017). A chatbot is an intelligent communication, which involved human interaction with the Artificial Intelligence agent via natural languages and emulates human conversation (C.B Lee, 2017). Communicating with AI agents via chatbots is an intriguing approach to learn and explore as it offers a wealth of new information (Mero, 2018).

One technology that draws many users is chatbots, which is currently attracting the interest of certain researchers. This is because chatbots in AI offers to the researchers about the visual-conversational cues and the interactivity of chatbots in its system (Go & Sundar, 2019). Chatbots represent an innovative channel for users to communicate by virtual with the present of AI agent through the apps. Chatbots being an emergent technology, but it is important to find out how the users perceive it and lead to positive attitude towards this advanced of technology (Araujo, 2018).

A proper guideline can create awareness as well as educate Muslims so that AI technology is utilized in enhancing the public good and avoiding actions that are harmful to individuals and society to ensure well-being and harmony. In other words, the guideline that integrates Islamic principles is pertinent for Muslims to refer to when facing the various AI related issues so that their rights and interests are safeguard and kept in line with the teaching come from Al-Quran and Sunnah. It is crucial to keep in mind that while chatbots can be a useful tool, qualified Islamic scholars and religious authorities' advice cannot be replaced by this kind of software. Customers, particularly Muslims, should exercise caution, carefully consider the information offered by the apps, and consult extra guidelines to ensure the accuracy of the material.

Chatbot is one of the computer program, which conduct session of conversation between an artificial agent and humans (Ahmed, 2022). Nowadays, the app of chatbots became crucial and it help humans to find more information or new knowledge on certain interesting topics. The system of chatbots in AI usually involved the interaction between humans and AI agent through apps in order to get some information or knowledge about certain topics, which they does not have depth knowledge about it. AI

research works like Natural Language Processing (NLP) aids in developing new software solutions in computer science. One of them is the chatbot or ChatGPT which one program in high-intelligence technology. This system was created to increase the interaction between humans and computer by the use of diverse technologies and computer applications (Bansal & Khan, 2018).

Chatbots in AI system offers to the users new chances in order to enhance the learning and engagement process (Kumar, 2019). Generally, the system of chatbots exposed variety kind of knowledge, so that the users can obtain many types of information through the conversation with the artificial agent. It helps a lot as it play important roles in human's life. Chatbot or also known as virtual assistance is one of computer program, which developed to replace human experts or human operators in order to communicate with humans by the apps through Internet. Usually, chatbot programmed to work and act by its own action, without any assistance from humans. The agent of chatbot will assist and try to answer every types of question or giving information about the specific topics asked by humans through the apps of chatbots (Malim, 2019).

AI is one of the famous and well known technology, which can be use by everyone, no matter how old are you, as it contribute to various types of sources, data collection and information all around the world (Ahmad Sunawari Long, 2021). AI is undoubtedly crucial in the world of humans, but it must be kept under check in some situations. For example, AI technology should not be used to replace human workers with robots at restaurants, as this could result in job losses. It may lead to positive impact but on the other side, it will lead to negative impact for human' life such as may not fully understand what are the request, issues, or questions, and giving wrong information to the users , which may lead to misinformation and misunderstand. (Fakruhayat & M.Rashid, 2022). The majority of people in today's world truly place their hope and reliance only on artificial intelligence technologies (Khanna, 2015). AI is important, but humans should act on their own too without depending on the technology of AI only. It should be remind that even the existing of AI could help human' life, but humans themselves should be responsible of their own action, not to put everything on the AI system only.

Chatbot is one of the potential solutions to solve or address the problem in human's life, which can help them to achieve their goals like helping humans to solve assignment or finding specific issues to solve their work in effective and fast way. Chatbot is one of the program that simulates between human and artificial agent through conversation in application of chatbot which famous nowadays (Husein, 2020). Chatbot in AI play essential role in order to help users find every answer, information or data about certain issues or topics for the need of humans in their daily life. A chatbot system usually operates using certain rules or regulations and classified under AI (Ranoliya, 2017).

Nowadays, the use of chat applications such as WhatsApp, Telegram, and other platforms have become widely as the advanced and the development of technology world. This kind of chat application provides an Application Programming Interface (API) service in sending or receiving messages. Thus, the API program can be use in order to create chatbot applications that will be serve the users in the form of chat (Rahman, 2017). Chatbot in AI is a machine conversation system, which involved communication between human users and artificial agent. Chatbots is one of the trending application which initiated by AI. Chatbot used to make the work in human's life easier and faster (Latvala & Aura, 2020).

This adds up to the necessity of an Islamic guideline judging by AI current trend and its potential in giving impact to the future of virtually every industry and human being. Related investigations should be done deeper in order to find out the impact and risks of AI in a specific field such as economics, education, aviation and others to find out the extent of AI technology utilization or adaptation so that more robust Islamic ethical framework can be develop.

This highlights the use and importance of using chatbots in human's life by focusing it on the field of Islamic Rulings. As the advanced of technology nowadays, the use of chatbots became widely and famous among the society, which contribute benefits to human's life and developed the technology of AI to become more successful. Chatbots in AI plays important roles in human's life in order to help and make every works become faster and easier. However, chatbots also can lead to negative side and impact and by this sequence, humans must take precautions action to prevent this from happen. It is undeniable that chatbot applications can be utilized to locate data, information, or specifics pertaining to Islamic rulings, but users need to be careful and have to double check the information and the sources of the data obtained

to make sure it is legal, correct and come from the right sources and from the expert or qualified Islamic scholars. This is important because not all of the sources of the data and information obtained from the chatbots are right, accurate and trusted, as it may lead to confuse or widely spreading wrong information or data about Islamic rulings.

The meaning of chatbots in Artificial Intelligence (AI) and its implications

Chatbot is one program created under the technology of AI, which serve the users by using the platform of conversation or communication through certain apps of chatbots existed nowadays. It is designed to simulate conversation with human users, typically through text or voice interactions. Chatbots leverage natural language processing and machine learning to understand and respond to user inputs. Chatbots as one of the application existed to manage a conversation between the users and the artificial agent, which to help users find out the solution for each of their queries. Chatbots function as one platform existed under the technology of AI, which involved conversation between humans and artificial agent in order to solve any questions or queries from the users. In human's life, chatbots leave big impact as its function to help human to solve any type of problems in daily life. On the other side, chatbots may affect human's life in negative way if humans misuse the technology. Commonly, someone will use chatbots to search or finding solutions, answers and data to the queries. The artificial agent in chatbots apps will answer and provide each details about the queries of the users. This type of facility existed since the advanced of technology especially in AI nowadays. The emergence of chatbots has had significant implications in the field of AI.

The implications of chatbots have its own positive and negative side. The positive side of chatbot can help humans complete their work easier and in faster way. While for the negative side of chatbot is, when everything in human's life only depending on it only. This will lead to problems such as lazy to find other sources of work from the library and only use the chatbots apps to complete their task or the information and data comes from the chatbots as it may be wrong and does not meet the requirements of the task. Overall, chatbots in AI not only have positive impacts, but it also can lead to negative impacts on how humans use this type of technology. Hence, it is important for human to use chatbots under AI in a good way, which can lead to the positive impacts for their daily life and prevent the negative impacts of chatbots toward human's life. Chatbots can be used to find Islamic Rulings but have to make sure it is accurate first. On the other side, most people said that chatbots app in AI cannot be used to find information and data related to Islamic Rulings, as the chatbot was created by humans which does not have broad knowledge about Islamic Rulings (*fatwa*).

Chatbots can handle a wide range of customer queries and provide instant responses, and reducing the need for human intervention. Besides, the advanced technology of chatbots collect valuable data during interactions, providing insights into customer preferences, frequently asked questions, and main points. Moreover, chatbots provide constant availability, improving accessibility and responsiveness for users across different time zones or schedules. Last but not least, chatbots also can assist in learning by providing any kind of information, answering questions, and guiding users through educational content. However, challenges include potential biases in language models, the need for continuous improvement to handle complex queries, and ethical considerations regarding privacy and data security.

Chatbots can handle the high volume of questions and requests from the users without any help from humans and also break or rest from the set-up system. This shows that chatbots can serve and provide any queries to the users without stop, which enhance the efficiency and productivity of the chatbots apps itself. The positive impact of the chatbot is this technology can be accessed from all around the world, no matter where and what time of someone who would like to use the facility of this technology. This will help all people, especially for someone who live in rural areas or someone who have disabilities to use this kind of technology in their daily life.

The use of chatbots also can lead to dependence on technology only, which the main service is to support the users. This will result to reduce of human interaction and social skills in human's daily life. Day by day, the use of chatbots increased and became widely among the society. This will lead to the concern of job losses because the advanced of chatbots which can handle multiple and complex tasks rather than humans. It shows that the workers from humans will reduce as the accretion of the workers from AI program such as the use of intelligence robots in the restaurants as waiter.

According to some reports from the Muslim consumers, some users have complained that the chatbot has been incorrectly citing hadiths and Quranic verses. Furthermore, it has happened to declare some items halal when they are haram. This spreading of wrong information should be taken seriously because it may lead and influence people's decisions about their faith and daily activities. It is better to seek and consult about Islamic Rulings with the expert or qualified Islamic scholars in order to get the most accurate about the detail and information of Islamic Rulings. Chatbot users run the risk of being overly dependent on the technology for religious guidance, failing to engage in independent research, exercise critical thought, or confer with or refer others to scholars that are more knowledgeable. This may have negative effects on a person's ability to learn and their relationship to religion.

AI is one of an innovative technology build up to lean help for human in their daily life. Chatbots was one of the applications which used by many of people in order to help them by answering every question asked through the app. It is suitable for using chatbots in various types of application in human life, but not in the field of Islamic rulings. Islamic rulings obtained from chatbots may not always come from authoritative or trusted sources and the apps may provide general information about Islamic rulings only. Hence, it is undeniable that chatbots can be utilized to assist people in gathering overview knowledge and doing general searches for facts on Islamic rules (*fatwas*).

The effects of using chatbots in finding Islamic Rulings

Islamic Rulings are the most important aspects in Islam. Therefore, it is important to make sure that every Islamic Rulings, which come from the websites in Internet or obtained from chatbots apps are right and comes from trusted scholars in Islam. Nowadays, the use of chatbots became one of the common things in human's life. Chatbots can be used to find Islamic Rulings but every information and data obtained, must be check carefully before using it in any applications in human's life or the users should refer all the sources and information came from the chatbots to the expert of qualified Islamic scholars. Chatbots cannot provide the personalized guidance that individuals may require and refer for specific, personal circumstances, which is often necessary matters in Islamic rulings. This is important in order to make sure it is accurate, legal and aligned with the Islamic Law.

Chatbots really leave a big impact to the society as it play important roles in daily life. Not all people know that chatbots also can be used to find Islamic Rulings, but chatbots play important roles also in searching information about Islamic Rulings. Although the chatbots can search information about the Islamic Rulings, but Muslim consumers should be alert of all the information given, as it may come from uncertain sources and may lead to spreading wrong information. Using chatbots in finding Islamic Rulings may be easy but unfortunately, certain data and information from the chatbots app cannot be applied and opposite the Islamic Law. Hence, it is important to check and detect every information and data comes from the chatbot apps to make sure it comes from the right sources and does not against the Islamic Law.

The use of chatbots in finding Islamic Rulings are important, as it will affect human's life, which every information about Islamic Rulings will be use to complete their own task and assignment or need to add more knowledge about Islamic Rulings. However, humans cannot relying on the chatbots only, but have to explore by themselves in order to get the accurate information about Islamic Rulings such as confront , refer or asked directly about the Islamic rulings to the qualified Islamic scholars. Even though chatbots can be used to search data and information about Islamic Rulings, but the main point here is to gain the knowledge from the experts or scholars, as they are the most accurate sources of the Islamic Rulings. It is better to consult the expert or qualified Islamic scholars in finding results, data or information about Islamic Rulings, as it is more accurate than the use of chatbots to find about it.

The use of chatbots nowadays affect human's life nowadays as it is crucial aspect and one of the important part of human's daily life. It is because chatbots could help people in order to finish and complete their work or tasks in much better and faster as AI system provided to lend help for humans. This will help a lot in human's life as their capabilities may be limited but not for the Artificial Intelligence program which already set up in the program to do their tasks without any help and break or rest.

As the chatbots play important roles in daily life of humans, it also can be used to find and search for data or information related to Islamic Rulings. Chatbots can be used in finding Islamic Rulings but it is limited because not all of Islamic Rulings can be found in the apps of chatbots, as some of them need to be consult

directly with the expert of qualified Islamic scholars. It is important when people not only depending and relying on the sources from the chatbots only, but it also must come directly from the expert and qualified scholars. If humans only relying on the chatbots app only without seek and consult the expert of Islamic Laws, it will lead to a confuse and misunderstanding statement as the chatbots only provide all related links and websites obtained from the Internet only.

Chatbots can be one of the valuable and useful tools nowadays in helping individuals to find about Islamic Rulings by providing quick and accessible information. Chatbots offer guidance on various religious matters, share relevant texts, and clarify queries or issues. However, it is crucial to ensure that the chatbots is well-designed, accurate, and respects the sensitivity of religious topics to provide reliable and accurate information or data in accordance with Islamic teachings.

The advance technology of chatbots in AI can provide fast responses to queries or issues about Islamic Rulings. It is quick and easy for users to get instant clarity on a range of religious practice-related issues. Islamic teachings must be follow while using chatbots to determine Islamic rulings, or fatwas, as this could mislead or disseminate incorrect information to customers, particularly Muslims. It is crucial to keep in mind that while chatbots can provide broad knowledge about Islamic rulings, it is preferable to consult and refer the judgments to qualified Islamic scholars who specialize in law because their information is more reliable and correct. Dependence on respectable Islamic scholars, organizations, or sources is essential since they provide a solid basis and set of principles for Islamic jurisprudence.

With an Internet connection, anybody can access these Islamic rulings from anywhere at any time, removing the constraints of geographical distance or the scarcity of scholars. By giving explanations and citations to the sources of Islamic rulings (*fatwas*), chatbots can be used as instructional aids. They can give consumers resources for more research and explain the logic behind particular decisions. Remember that chatbots are not meant to take the place of real academics or religious leaders. Chatbots should respect Islamic law and consider the various schools of thought that are part of the Islamic tradition. (Abdulhafis, 2017)

The main way that AI chatbots impact human lives is by improving human development and productivity through increasing each person's ability to work more effectively, which improves the environment in which humans live. It is crucial to keep in mind that the person who created ChatGPT was not a Muslim and was not aware of Islamic principles. It cannot take the position of human experts and scholars of Islamic knowledge, even with its advanced language processing capabilities. Chatbots such as ChatGPT can be useful for humans when it comes to common issues and general information, but for questions about faith and religion, it is best to communicate with or consult with human Islamic experts and scholars.

Chatbots may or may not fulfill and deliver accurate or up-to-date information on Islamic laws, depending only on the programming and sources used. This could result in disinformation. For instance, if a restaurant needs to update its halal certification in order to comply with requirements from Malaysian authorities such as Jabatan Kemajuan Islam Malaysia (JAKIM), they must do so. This is crucial to avoid spreading false information about hukum and since it involved Muslim customers. Although they can be a good place to start, chatbots should not be used in place of knowledgeable people when it comes to matters of faith. Instead of taking the place of human expertise, chatbots should be seen as an additional resource.

It is quick and easy for users to get instant clarity on a range of religious practice-related issues. Islamic teachings must be followed while using chatbots to determine Islamic rulings, or fatwas, as this could mislead or disseminate incorrect information to customers, particularly Muslims. It is crucial to keep in mind that while chatbots can provide broad knowledge about Islamic rulings, it is preferable to consult and refer the judgments to qualified Islamic scholars who specialize in law because their information is more reliable and correct. Dependence on respectable Islamic scholars, organizations, or sources is essential since they provide a solid basis and set of principles for Islamic jurisprudence.

Research on using chatbots to locate Islamic rulings has revealed that these programs typically provide general information about a specific hukum. The limitations of human programming mean that chatbot apps cannot provide in-depth knowledge on specific topics. This means that because chatbots cannot give precise explanations and because the programs do not represent the views of real Islamic scholars or

experts, users can only use them to gain a general understanding of Islamic law. It is important to remember that chatbots are a type of technology that was invented by humans, as they prove to be in specific scenarios, like finding Islamic law. This illustrates how technology will never be able to fully replace people.

A guideline in using chatbots in result of searching information about Islamic Rulings

One specific chatbot has attracted much attention as the use of AI chatbots increases. ChatGPT is a sophisticated language model that responds to various questions and offers helpful information. Although it has become well liked for its speedy and precise responses, some advice against using it to address Islamic issues as it may lead to wrong information.

In general, the apps of chatbots, is a computer program, which can be use by everyone without limited usage. Islamic Rulings can be search through the apps of chatbots by asking the artificial agent through the conversation platform which prepared by the AI system. Humans can download any types of chatbot apps such as ChatGPT, Nova, or other types of apps and start the conversation with the artificial agent by asking any kind of questions at the chat box, and then the artificial agent will answer every question asked by the users during the chat session. It is such a convenient way for individuals to find the information in any kind of queries or issues arise in their life.

If someone needs to know about Islamic Rulings, they can use the apps of chatbots to find out all the data and information about it but they must refer the sources obtained from the chatbots to make sure it comes from the right and trustable sources in order to prevent the spreading of wrong, misleading and untrusted information. If any of the data or information come from uncertain or untrusted sources, it must be detected and deleted by the authorize organization or government in order to curb the spreading of wrong information about Islamic Rulings. For more accurate and correct, it is vital to refer all the data obtained from the chatbots to the expert and Islamic scholars to prevent misunderstanding and confuse about all the Islamic Rulings obtained from the application.

They can provide general guidance and help to grasp the basics of a particular issue. However, for specific and detailed rulings, individuals have and need to consult the experts or the scholars, who have in-depth knowledge of Islamic jurisprudence. Remember that the chatbots may not fully understand and complete the nuances of every question or situation. AI of chatbots should not be regard as a reliable source for precise and authoritative religious decisions, since they can only offer broad information regarding Islamic law. Islamic jurisprudence is primarily the domain of qualified scholars who possess extensive knowledge, who issue and address Islamic decisions, sometimes referred to as fatwas or hukum. In order to obtain the most precise, reliable, and comprehensive knowledge of Islamic laws, seek competent human experts.

For complex or specific matters and issue, it is recommend consulting a qualified and legal scholar. Cross-reference the information provided by the chatbot with other reliable sources or consult human scholars to validate the accuracy and authenticity of the specific rulings. This will help to ensure the correctness and the accurate of the information received. Be mindful of ethical consideration when using chatbots for Islamic rulings. Individuals have to respect the sanctity of religious knowledge and avoid using chatbots for trivial or inappropriate questions.

While chatbots can be a valuable and helpful tool in seeking Islamic rulings, the existence of chatbots should not replace the guidance and expertise of qualified human scholars. The use of chatbots should be coupled with an ongoing commitment to personal growth and understanding of Islamic principles. One instrument made by humans to assist others in completing their tasks more effectively is the chatbot. When it comes to discovering Islamic rulings, chatbots are not as widely used as they are in other fields because the applications they offer, in contrast to human scholars or experts, only offer general information rather than in-depth details. The information on Islamic rulings may be restricted to general understanding simply due to chatbot applications developed by non-Muslims, rather than going into detail to explain individual rulings.

Conclusion

In conclusion, the proposed study will explore the effects of chatbots and Islamic rulings and its implications for religious guidance. By evaluating the accuracy, reliability, and consistency of chatbots in providing Islamic rulings, the study will shed light on the potential of chatbots as a tool for disseminating Islamic knowledge. Ultimately, the study will provide insights that can be used to maximize the benefits of chatbots in Islamic guidance while minimizing their drawbacks. Muslim experts and researchers from various fields are encouraged to take up the challenge, to broaden or expand their Islamic knowledge, to connect or integrate with other disciplines or fields especially on AI technology for the benefits of global Muslim communities.

This research is important to spread awareness to the society about the use of chatbots in finding Islamic Rulings as not many people know and aware about this as they rarely use the apps of chatbot to find Islamic Rulings. Chatbots can be used to find data related to Islamic Rulings, mostly in general perspectives and it is limited to certain rulings only. For the main sources, it will be the direct consultation with the experts or qualified Islamic scholars in order to make sure only the accurate data and details of Islamic Rulings can be applied in human's daily life.

This study focus more on the implications of using chatbots in finding result of Islamic Rulings. As the chatbot apps important nowadays, it is applicable to use the chatbots in finding Islamic Rulings, but the most important thing is to check the sources of the data first before apply it on daily life. From the observation, chatbots can be use to find out about Islamic Rulings but it just from general perspectives and does not specific as the apps only collect information and data from all the websites and links related to the Islamic rulings. All the information and data obtained from the chatbots less accurate as it only provides the detail of the Islamic rulings and sometimes it does not provide the specific links and websites of the sources obtained from together with the details. Hence, chatbots can be used for the field of Islamic rulings, but it is limited on certain data and information only as the main point is to seek, refer, and consult the expert and qualified Islamic scholars in gaining information on Islamic rulings because they are the most accurate and trusted. It would be ideal if Muslim developers could design chatbot applications in the future, since this would ensure that knowledge about Islam, when combined with information from the apps' list of sources, would be more precise.

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